

COMING SOON!

SOFTWARE UPGRADE

🕒 JULY 1ST

IMPORTANT INFORMATION

Teamsters Credit Union will be undergoing a major software upgrade on Tuesday, July 1, 2025. This upgrade involves moving to a modern core processing system that will support exciting new services for our current and future members!

- ✓ Bill Pay
- ✓ Digital Wallet
- ✓ Contactless Cards
- ✓ Zelle
- ✓ ACH Origination
- ✓ Debit Card Controls

We will be closed on Tuesday, July 1st for the upgrade. Please keep in mind that Online Banking and Debit Cards will be affected during this time.

WHAT TO EXPECT

OFFICE HOURS

Monday, June 30, 2025	OPEN
Tuesday, July 1, 2025	CLOSED
Wednesday, July 2, 2025	OPEN
Thursday, July 3, 2025	OPEN
Friday, July 4, 2025	CLOSED FOR INDEPENDENCE DAY

ONLINE BANKING AND MOBILE APP

Online banking and Mobile Banking will not be available to access beginning 5PM CST Monday, June 30th through 10AM CST Wednesday, July 2nd.

DEBIT CARDS

Debit cards will be offline and only available at reduced daily limits. Please plan a secondary form of payment on Tuesday, July 1st.

FAQ

What is a core processing system?

Our core processing system is the software that manages our banking functions. This includes:

- Processing of deposits and withdrawals
- Maintaining account information
- Opening and managing accounts

Will Teamsters Credit Union routing number change?

No. The routing number will remain the same.

Will my account number change?

No, members will retain their same account numbers.

Will my information and funds be secure during the conversion process?

YES! Keeping your information secure is our top priority. Your funds are secure also and as always, fully insured by NCUA (National Credit Union Administration \$250,000 per individual).

Will I have access to my funds during the conversion?

- Debit cards will be available at reduced daily limits during the upgrade period
- Lobby will be closed Tuesday, July 1, 2025

Will any of my direct deposits, payroll deductions, or automatic payments be affected?

Any direct deposit, payroll deduction, social security, or ACH deposits will continue. They will convert to the new system.

What Our Members Can Do

- Save your 2025 Statements for your records to verify transactions
- Carefully review your monthly or quarterly statement after July and notify us of any changes
- Plan ahead and get cash ahead of time, or plan for a secondary payment